



**Donation Referral Line: 1-888-543-3287**  
**Please call within 60 minutes of clinical triggers**

You will be asked for the following information:

- Caller name and call-back number
  - Confirm facility, unit, and floor number
- Room number
- Patient's first and last name (confirm spelling)
- DOB (age of the patient)
- Sex
- Patient's home ZIP code
- Weight/Height
- MRN
- Race
- Admission date and time
- Does patient have a heartbeat?
- Primary diagnosis?
- Is the patient on a ventilator?
- For ventilated referrals:
  - Has the patient been made a DNR? (Y/N)
  - Is a palliative care consult scheduled and/or completed? (Y/N)
  - Has family been told this is a non-survivable and/or non-recoverable injury or been given grave prognosis? (Y/N)
  - Has Withdrawal of Support, Comfort Measures Only, or Brain Death testing been introduced to the family, or will they be introduced within the next 24 hours? (Y/N)
  - Has the family started considering end-of-life: Gathering family at bedside, talking about funeral arrangements, asking about next steps, etc.? (Y/N)
  - Other information: Who is the LNOK? Phone number of surrogate decision maker
- Is family at the bedside or by phone?
- What else is known about the family dynamic?
- Any history of HIV/Hepatitis B, C?
- Any cancer history?
- Sepsis diagnosed during admission?
- COVID-19 test in last 28 days?
- If the patient is expired: Cause of Death

Please note: If LifeCenter calls for further review and has limited access to the EMR, they may ask questions about labs, diagnostics, ABGs, etc.

*Updated April 2023*