



Rapid Process Improvement Checklist

1. Ensure an Early Donor Referral Call Every Time

- Clinical Triggers clearly visible in the ICU and ER
- Ongoing nursing education regarding clinical triggers
- Physician education regarding clinical triggers
- Inclusion of clinical triggers in ICU and ER orientation materials
- Consistent follow up and analysis on each late referral

2. Keep the Option for Donation Viable

- Educate Physicians on the importance of preserving the patient's donation opportunity
- Appoint a physician champion to serve as a resource for other physicians and communication liaison to LifeCenter
- Donation education included in physician orientation
- Host case reviews on clinically challenging potential donor patients
- Ensure physicians are well trained on declaration of brain death

3. Make Certain Families are Appropriately Supported & Approached

- Implement team approach on every potential donor
- Conduct time outs with LCNW prior to donation approach
- Implement a system to ensure a multidisciplinary plan is made prior to each donation conversation
- Targeted education for the hospital care team regarding separation of the grave prognosis and the donation conversation.
- Inclusion of team approach best practices in orientation materials for ICU & ER
- Process improvement review on any family approached where best practices were not followed

4. Regular Quality Review to Measure Improvement

- Monthly review of Compliant Referral Rate
- Monthly review of Conversion Rate
- Review Effective Request Rate - after each request
- Review Organs Transplanted per Donor -after each organ donor